

The Institute of Loss Adjusters of Southern Africa

Conference 22 May 2014

Glenhove Conferencing

52 Glenhove Road,

Melrose Estate, Johannesburg



We are now in the seventh year of presenting our Conference. The Institute has for many years supported the ongoing education of its members and provided a platform to all industry members in their quest to strive for Continuing Professional Development.

This brings to the footlights a number of speakers who, by public acclaim, have often presented various topics and I would like to thank them as they do so without fear or favour and more importantly pro bono. So too I would like to thank our exhibitors for their contribution to the success of the Conference.

It is becoming more and more important that personal knowledge is seen as the stepping stone to a future which will also provide for our personal progression and ultimate goal of being a well rounded and knowledgeable insurance loss adjuster or insurance practitioner. We have relied heavily on your comments from past Conferences in the choice of our speakers and subjects. This year we have deviated a smidge in bringing to you some new innovations in pipe repairs, which I believe you will find informative.

As is customary, I must not forget to thank you all for attending. It is obvious, even to me as a "lost adjuster" at times that without you, the delegates, this event would not take place. I thank you for your participation and encourage you to tell us what you would like to see in future events and you are free to surprise me if you want to try and strut your pet subject to your peers.

Our Conference strives to meet the needs of every delegate and we believe that it will achieve its aim if each attendee has learnt something of benefit for the future, despite the nominal cost increase which we have been forced to levy and which is the first increase in three years.

I look forward to seeing you all at the venue and to share with you the fellowship that never ceases to prevail amongst us.

Jan Schubart

President

Institute of Loss Adjusters

2014



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Speakers



Deon Pohorille is a South African leak detection assessor skilled in leak detection training and water loss with over 20 years experience in assorted fields of water related disciplines ranging from domestic installations to municipal. Deon is the owner of SALD who are sole suppliers of the following technologies where they specialize in supply of equipment and training in leak detection, CCTV pipe inspection, pipe lining & rehabilitation, non-destructive location of utilities. He has also served as Chairman of Eastern IOPSA region and Institute of Plumbing for Gauteng.



Vanessa Sealy-Fisher qualified with BSC in 1988 and an Honours and Masters in Chemistry in 1989-1990. During the intervening years she has gained experience in cathodic protection application and design, as well as honing her skills in project management and communication with clients for Isinyithi Cathodic Protection. She is the Immediate Past President of the Corrosion Institute of Southern Africa



Lisa Swaine is a partner in the Insurance & Legal Liability Practice Group of Webber Wentzel. She has a BA (WITS), BLuris, and LLB from UNISA and has practiced in the firm's litigation and dispute resolution team since January 1997. Lisa specialises predominantly in insurance and medical industries and has expertise in professional negligence, product liability, public liability, commercial crimes, construction and engineering, mining litigation and the South African Consumer Protection law. She conducts complex disputes for, and provides advice to, various commercial clients, hospital groups, members of the medical profession, pharmaceutical companies, mining and construction entities and the insurance market. She also advises various industries on the South African Consumer Protection law.



Kristy Carr obtained a B.Comm, LLB at Rhodes University. She was admitted as an attorney in 2000 and practiced as an Associate at Webber Wentzel Bowns (now Webber Wentzel) in their insurance litigation department. In 2002, Kristy joined the Professional Services Division of Glenrand MIB (now Aon), where she headed up the Medical Malpractice Insurance Team. Kristy founded CFP Brokers in 2011, a niche brokerage that specialises in the placement of professional indemnity, medical malpractice and other liability insurances on behalf of its clients. CFP Brokers includes 6 professional societies and the over 7000 combined professional members belonging to these societies, amongst its most valued clients.



Tom Knox started Compu-K in April 1994 after 4 years of working for various IT companies and has been directly supplying IT services to SME's ever since. He has been assisting in Electronic Equipment Claims for the past 20 years, looking at replacement values and value at risk - advising on extent of damage by water, fire, surge or physically damaged equipment. He has a longstanding relationship with most local distributors as well as Intel, Microsoft and HP.



Sandra Sithole is a Johannesburg based insurance lawyer specializing in areas of insurance including D&O liability insurance, litigation and dispute resolution, medical law and medical malpractice, personal injury litigation, professional liability law and product liability. She advises short-term insurers and major private hospital networks, holding a certificate in medical law for legal practitioners. Sandra publishes articles on insurance law and medical malpractice law.



Rashad Ismail qualified with LLB in 2002 and is a partner in Webber Wentzel's Insurance, Shipping & Transport Practice, specialising in all aspects of insurance law. He has substantial experience in policy coverage issues, insurance and commercial litigation as well as the drafting and vetting of insurance contracts. He has been involved in defending claims for damages and defective workmanship; advising on legal liability and litigation in respect of airlines, aerodrome operators and air accidents; he has also advised on disputes before the Pension Funds Adjudicator and the Financial Advisory and Intermediary Services Providers (FAIS) Ombud, and disputes related to medical schemes and administrators.



Patrick Robinson is the Cape Town based owner of Dry Force. He and his national team assist insurance companies with all their fire and flood restoration needs. Their prompt assistance mitigates the deleterious effects that excess moisture and soot have on electronic goods, furniture as well as the structure itself. His previous experience was gained with well known Swedish and American fire and flood restoration companies.

Programme

Time Slot	Topic	Presenter
07h45-08h30	Registration and tea/coffee	
08h30-08h45	Introduction and Welcome	Jan Schubart President, ILA
08h45-09h45	Piping – Corrosion & Cures	Deon Pohorille SA Leak Detection Distributors and Vanessa Sealy-Fisher Immediate Past President – Corrosion Institute of Southern Africa
09h45-10h30	FG – Nature of the Event	Lisa Swaine Webber Wentzel
10h30-11h00	Tea/coffee break	

Time Slot	Topic	Presenter
11h00-11h45	PI for Loss Adjusters & Brokers	Kristy Carr CFP Brokers
11h45-12h30	Electronic Equipment Losses	Tom Knox Compu-K
12h30-13h30	POPI for Los Adjusters	Sandra Sithole Norton Rose Fulbright
13h30-14h15	L U N C H	
14h15-15h00	Principal Controlled Policies	Rashad Ismail Webber Wentzel
15h00-15h30	Mitigating Fire & Water Damage	Patrick Robinson Dry Force
15h30	Closure followed by Cocktail Party	

Registration Form

Booking is essential and late entries will only be accommodated where possible. Bookings can be made by completing the registration form below and faxing it to 086 681 8813 or e-mailing to marie@eventmakers.co.za

MEMBERS - R1197,00 (inclusive of VAT)
NON-MEMBERS - R1710,00 (inclusive of VAT)

SURNAME:

FIRST NAME (for name badge):

MOBILE:

E-MAIL:

LANDLINE:

INVOICE DETAILS:

COMPANY NAME:

VAT No:

POSTAL ADDRESS:

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ID NUMBER (to claim CPD points):

MEMBER: NON-MEMBER: (please indicate)

SPECIAL DIETARY REQUIREMENTS

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TERMS & CONDITIONS:

- Cancellations within 14 days prior to conference and “no shows” will be liable for full costs.
- Substitutions can be made but please advise us in advance.
- Bookings and registration will close 7 days prior to the conference.
- Enquiries : marie@eventmakers.co.za

18 CPD Points for ILA members and 5 IISA CPD hours will be awarded
PLEASE COMPLETE ABOVE FORM AND E-MAIL TO marie@eventmakers.co.za

OR FAX TO 086 681 8813

A TAX INVOICE WILL BE SENT ON RECEIPT OF THIS FORM